



## StebelFreight Critical Solutions

### Privacy Policy

#### Art.1:

This statement describes our policy and practices with regard to processing of personal information on our website. Our principal activities as forwarding agent are express delivery services. Our privacy policy covers us, the company, and the website.

#### Art. 2:

"Personal information" means information that relates to a living individual who can be identified from that information or from that information and other information that is held by or is likely to be held by us.

#### Art. 3:

It is our policy to take all necessary steps to ensure that all personal information held by us is processed fairly and lawfully. We will take all necessary steps to implement this policy. All our employees and data processors who have access to personal information are obliged to respect the confidentiality of your personal information.

#### Art. 4:

You can access the StebelFreight website and browse the website without us capturing and storing personal information, other than logging user IP address and session information such as the duration of the visit and the type of browser used.

#### Art. 5:

Any personal information which we collect will be used solely for the purpose of providing our services, and we will not hold it for any longer than is legally permissible necessary for this purpose.

#### Art. 6:

We may collect additional personal information that you volunteer while using the website and/or the services. Where we collect such additional information, we make clear the nature of the information and the specific purpose[s] for which it is used or may be used and we offer you the choice to opt out of providing such information.

#### Art. 7:

When you view the website, we may store some information on your computer. This will be in the form of a 'cookie' file. A cookie is a small data file created on the PC. StebelFreight uses cookies to store information that is then used by the website to enhance your experience by making the site easier to use. The information stored in any cookie used within the website is relevant only to the technical use of the website. No information is passed to StebelFreight from any StebelFreight.com cookie or its use. The cookie can only be accessed by www.StebelFreight.com. No third party will have access to the information stored within the cookie and StebelFreight will not pass the contents of any cookie to third parties. The default setting for most browsers is to accept cookies. Cookies are in common use and are generally considered to be acceptable. If you prefer not to accept cookies or to be warned when one is being used, you can update the settings of your Internet browser with your preferences. The

cookies provided by the website are there to make using the website easier for you, if you or your site administrator have cookies disabled, the website will continue to work without the ease of use features.

**Art. 8:**

Personal information may be transferred to countries outside the European Economic Area in order to perform the services. In using the services you consent to such a transfer. In addition, if you put personal information on publicly available parts of the website, this may be accessed by persons in countries outside the European Economic Area, which may not have data protection laws as comprehensive as those that exist in the European Economic Area.

**Art. 9:**

We will monitor on an ongoing basis compliance with the provisions of the applicable local legislation and regulations by third party processors, such as suppliers and contractors, of personal information held by us.

**Art. 10:**

We may from time to time use your personal information to send you information by telephone, fax, email or post about our company, our special offers and other information that you may find useful. If you do not wish to receive this information please contact the StebelFreight office.

**Art. 11:**

The website may contain links to other internet websites that are not owned by us. We are not responsible for the content of such websites or for the privacy policy of such websites or for personal information which such websites may collect or place on your computer.

**Art. 12:**

You can find out what personal information we hold about you by contacting the StebelFreight office. We will acknowledge your request within 10 days. Should we be prevented from disclosing your personal information we will give reasons for any such refusal.

**Art. 13:**

If any of the personal information that we hold about you is incorrect or needs updating, or if you want us to delete any personal information, please contact the StebelFreight office. We may request that you provide further information and identification to enable us to comply with this request.

**Art. 14:**

We regard our databases of customer information (which may include your personal information) as a valuable asset. Should we sell or transfer any of our business assets to third parties this may include the sale or transfer of such databases of information.